



TERMS & CONDITIONS FOR ONLINE BOOKINGS

PERSONAL INFORMATION

We may collect information directly from you, when you register as a member or make a reservation on FavouriteTable or a website operated by one of our affiliates, restaurant partners or business partners. This will usually include your name and your contact details (telephone number and email address), for the purpose of making a restaurant reservation.

We may use cookies to keep track of your interactions with our sites and services to provide you with a better and more personalised experience.

USES OF INFORMATION

We use information about you for responding to and fulfilling your requests for our products and services. This includes sending you automated service messages related to your upcoming or recent restaurant reservations, such as confirmations, cancellations, reminders, and/or invitations to provide user reviews and ratings.

Please note that although information which you provide, when you register with FavouriteTable or make a restaurant reservation or submit a review or other content for publication or sharing will not be used in any unsolicited communication or for which you do not provide consent, you automatically consent for us to treat your personal data in accordance with our privacy policy and for the purposes described below.

We might send you newsletters or promotional offers from time to time. We will only send these if you have not opted out to receive them. Our newsletters provide general news and information about the latest restaurant deals.

Where you have consented to receive marketing communications from FavouriteTable, you may from time to time receive communications relating to special offers and/or promotions.

We do not share any personal information about you with anyone, other than as outlined in this agreement, as may be required by law.

The Internet is not a secure environment. If you send us information, including your email address, it is sent at your own risk.

OTHER INFORMATION WE COLLECT

STATISTICAL INFORMATION

When you visit our site, we record general information about your visit for statistical purposes.

COOKIES

We may, from time to time, use "cookies" to store your preferences, record session information and collect information on how you visit and access our web pages. We collect information on the web pages visited by our customers to help us continue to improve our services.

Cookies are pieces of information that our web page transfers to your computer's hard disk for record-keeping purposes. Cookies can make the web more useful by storing information about your preferences on a particular site.

When you click on a link hosted on our site and are redirected to some other site your personal information including your IP address may be collected by that other site when recording your visit

to that site. These third party websites are not under the control of FavouriteTable and we are not responsible for the content or the conduct of any such third party site. Before disclosing any further personal information on any website accessed via FavouriteTable we suggest you examine the terms and conditions and privacy policy of that third party site.

The use of cookies is an industry standard and many websites use them to provide useful features for you. Cookies do not personally identify you, only your computer. You can delete cookies from your computer at any time.

LEGAL OBLIGATIONS

We may be required from time to time by law or industry regulatory bodies to disclose information you have provided to us. We may also disclose information about someone who poses a threat to our interests (such as customer fraud) or whose activities could cause harm to others.

YOUR CHOICES

You may opt out of receiving promotional material from us by removing the tick from the Opt in box. If you do not, you will automatically be deemed to have opted in to receive our marketing material. You may access the personal information we hold about you, by contacting us at members@FavouriteTable.com, and ask us to correct any errors.

WHO WE SHARE YOUR INFORMATION WITH

We do not disclose any information about customer bookings to anyone except in the following circumstances:

RESTAURANTS

We provide key information including your name, telephone number and email address for each booking made to the relevant restaurant. Restaurants require this information for the booking and may use it if they need to contact you about the booking. We have placed limitations on these restaurants from using or disclosing your information without your permission. Despite this, we encourage you to review the privacy policies of any restaurant or other service provider whose services you utilise via our website. You should note that unless you have un-ticked the Opt in box at the end of your booking, you have expressly agreed to the relevant restaurant sending you marketing and other material. FavouriteTable plays no role in the content, frequency, timing or un-subscription process of any restaurant's marketing communications. If you would like to unsubscribe from a restaurant's marketing communications, please contact the appropriate restaurant directly.

FACEBOOK AND TWITTER (AND OTHER SOCIAL NETWORKS)

You may use our services to share your restaurant experiences or preferences on a social network, blog or social media portal such as Facebook or Twitter. When you use our system to share your views, your personal information submitted with your posting will be automatically transmitted to that other system. When you register with FavouriteTable, submit a posting or make a restaurant reservation, you are consenting to us sharing your personal information with the social network on which you have shared your posting.

HOW YOU CONTROL YOUR INFORMATION

If at any time you would like to either change your email address with us or unsubscribe from our newsletter or promotional correspondence, you can:

1. Go to the "Privacy" section on our website and follow the instructions to change your email address or unsubscribe; or
2. Send an email to unsubscribe@FavouriteTable.com advising that you would like to unsubscribe or change your email address. Be sure to include details of your old and new email addresses for changes.

If at any time you wish to enquire about any of your personal information which we store, please contact us at members@FavouriteTable.com

GENERAL

HOW WE PROTECT YOUR INFORMATION

To ensure the confidentiality of your personal information, we use the latest security technology and procedures that are regularly reviewed and updated.

CHANGES TO OUR PRIVACY POLICY

We may occasionally make changes to our privacy policy. You should constantly review this page for any changes. We will notify you of any changes in our privacy policy by posting the modifications on our website or otherwise informing you before we use your personal information in any way not previously disclosed in our privacy policy.

HOW TO CONTACT US

For more information, please contact info@FavouriteTable.com